

Multi at a glance

KEY FACTS

12 countries

+08

2.5 million sq.m

€8 billion

Multi/BX 55% External investors 45%

500+

40 years

200+



40 YEARS



Multi at a glance

MULTI IS ACTIVE IN 12 COUNTRIES

- Multi offices
- Retail assets owned and managed by Multi
- Retail assets managed by Multi
- Offices owned and managed by Multi

PORTUGAL 8 retail assets

B Planet, Barreiro

Almada Forum, Almada

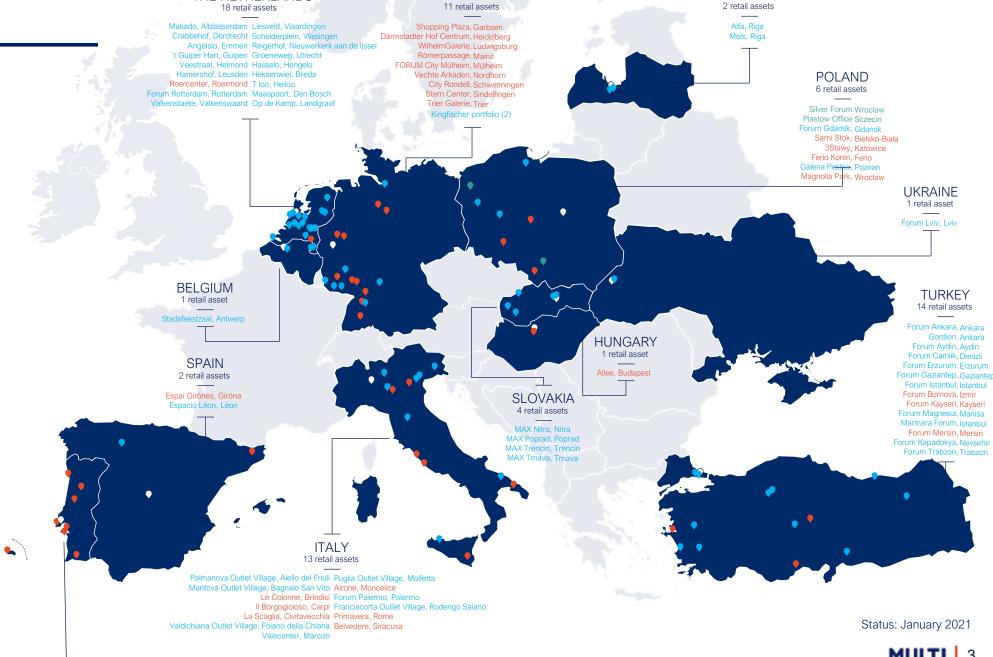
Braga Retail Center, Braga Forum Coimbra, Coimbra

Armazéns do Chiado, Lisbon

Forum Algarve, Faro

Forum Madeira, Funchal

Forum Viseu, Viseu



GERMANY

THE NETHERLANDS

LATVIA

CAPITAL MARKETS & TRANSACTION SERVICES

Valuation Management Performance Benchmarking Market Analysis Commercial Due Diligence Deal Structuring

Acquisitions & Disposals Transaction Management Financial Underwriting Debt Raising

ASSET & PROPERTY MANAGEMENT

Asset Analysis Compliance Leasing Shopping Centre Management Facility Management Technical Management Marketing

Corporate Governance Financial Management Accounting & Reporting Legal & Risk Management Sustainability

Crisis Management

OUR **SERVICES**

ADVISORY SERVICES

Architecture & Design Asset & Portfolio Strategy Positioning Roadmap **Business Planning** Leasing Strategy

REDEVELOPMENT & REFURBISHMENT

Construction Management Engineering Market & Feasibility Studies Project (Re)Development **Building Commissioning**

Multi performance

Thanks to a pro-active and hands-on approach, Multi has an impressive track record in creating asset value through multiple asset management initiatives.

The table illustrates the performance related to a short holding period of assets acquired from institutional investors.



(Note: Like-for-like results based on 15 assets acquired from institutional investors in Poland, Italy, Portugal and Spain).



Capital markets and transactions services

Multi offers the following capital markets and transaction services for its clients:

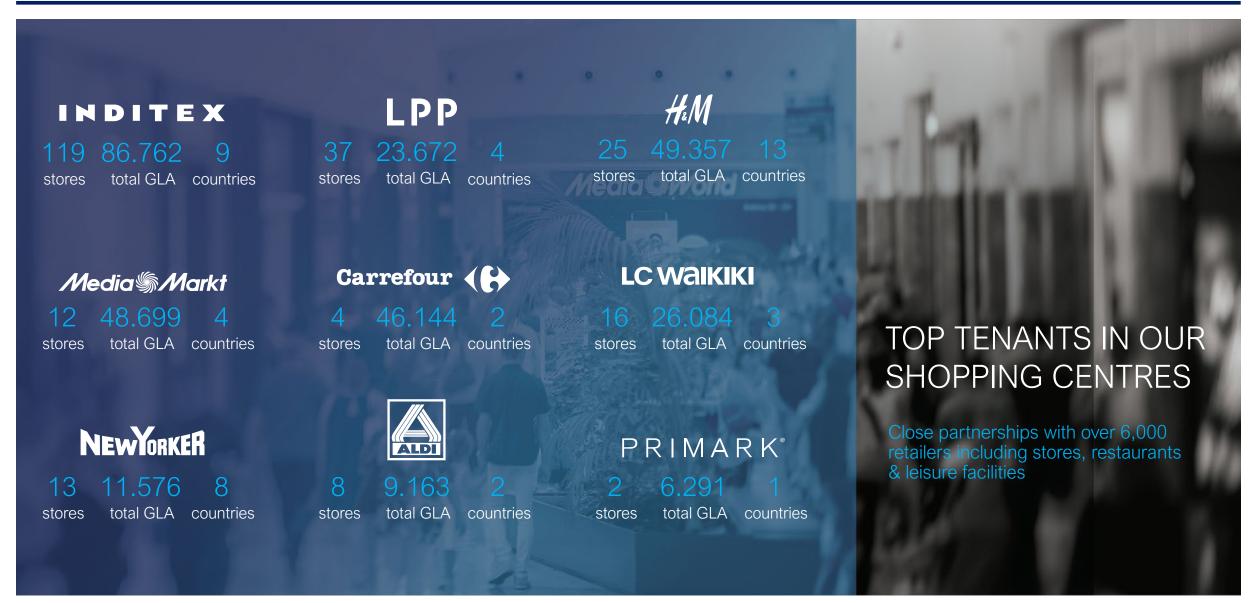
- Acquisitions & disposals
- Transaction management
- Financial underwriting
- Commercial due diligence
- Debt advisory

The Multi Capital Markets & Transaction teams have decades of experience in acquisitions, disposals, debt restructuring and joint-venture partnerships in multiple jurisdictions.

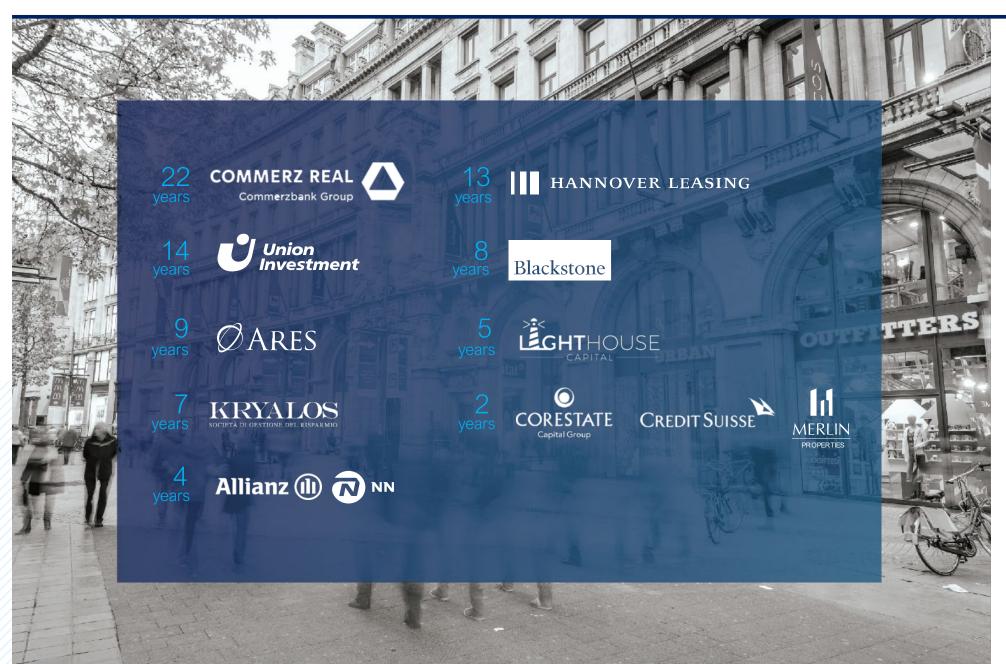
In recent years the main focus has been on asset disposals, ensuring optimal value for our investors, and in many cases retaining management mandates of the properties.



Shared success built on trust



Our clients



COMMITTED & TRUSTFUL **PARTNERSHIPS**

International quality drivers

CORPORATE GOVERNANCE & COMPLIANCE

- Ethics formalised in our Code of Conduct
- Business integrity training courses
- · Policy on anti-bribery payments and gifts
- Know-Your-Client policy
- SpeakUp Policy
- Annual compliance training
- Privacy Policy

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All of us together have made some major improvements in how Multi views and deals with compliance over the last four years, but we all have to remain vigilant: we are only as strong as the weakest link.



FRANK GERARDS
Director Legal, Compliance
and Human Resources

INTERNATIONAL LEASING

Customer expectations continue to rise with new retailers entering the market and new competition elevating standards. Remaining well connected and pro-active in the market are keys to continued success.

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Leveraging our pan-European knowledge and portfolio with local leasing expertise, Multi delivers customised retail offers for every shopping center which drive traffic and sales and ultimately investor value.



SCOTT ABBEY
European Leasing Director

PROPERTY MANAGEMENT

The daily management of real estate assets is a vital instrument in increasing quality and investment value. Multi has been a pioneer in retail operations for almost 40 years and has set up a refined real estate operation structure right across Europe. We strive to include all relevant services that will enhance the overall customer experience and achieve our cost targets for individual assets.

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We want to create the absolute best standards for a clean, safe and friendly shopping environment. We will strive to accommodate all relevant services that will enhance the overall customer experience and achieve our cost targets of the shopping centre.



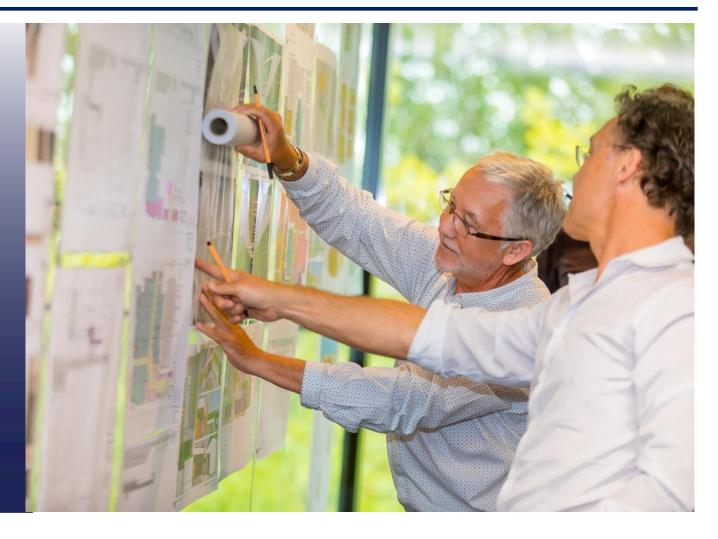
MARCIS BUDLVEVSKIS

Director Operations and Marketing

Redevelopment and Refurbishment

REDEVELOPMENT & REFURBISHMENT

TTDesign is Multi's in-house studio for master-planning and architecture. We transform first generation projects into third or fourth generation mixed-use destinations, adapting them to constantly evolving market conditions and trends.





design awards











Our clients value us for our strong retail asset management & redevelopment skills

We protect and improve asset value through every skill set and stage of the holding period

4000	2015/2016	2016/2017
Gross rental income		
Opex reductions		
Net rental income		
Occupancy growth		

Multicultural international team of commercial, technical and financial experts



We can confidently manage large portfolios and expand business quickly and efficiently









Great experience in commercial redevelopment of retail assets in **Europe and Turkey**



Sustainability is at the core of our business. We create value by optimizing resources

